

Patient Pre-Questionnaire

1. Have you traveled in the last 14 days to regions affected by COVID-19? Yes/No
2. Have you had contact with anyone with **confirmed** COVID-19 in the last 14 days? Yes/No
3. Have you had any of the following symptoms in the last 14 days?
 - Fever greater than 100 degrees Fahrenheit
 - Difficulty Breathing, Shortness of Breath or Coughing
4. Are you currently experiencing fever over 100, difficulty breathing or cough? Yes/No

***If answered no to questions 1 and 2, but yes to numbers 3 or 4, please contact healthcare provider.**

5. Do you plan to purchase glasses at this appointment? Yes/No

***If yes, we will schedule you with our Optician after your appointment to ensure we have limited people in the frame area at one time.**

6. Do you plan to order contact lenses at this appointment? Yes/No

***If yes, we will bill you at time of order and ship lenses to your home or office for free.**

What to expect upon arrival to appointment

- We are limiting the number of people in the building at the same time. If we reach that number, we may ask that you wait in your vehicle to allow time to properly sanitize in-between patients.
- We are asking that all patients come to their appointments alone, if possible, or only bring one other person if necessary. Example: *Child/Parent*
- We will have social distancing measures in place. We are asking that all patients stay 6 feet away from other patients during your visit to our practice.

Is it safe to schedule a regular appointment?

- We are taking all safety precautions to ensure a safe and sanitary environment for all patients.
- We are spacing out appointments to honor social distancing measures.

What precautions are you taking to stop the spread of COVID-19?

- We have several precautions in place to ensure the safety of our team and our patients. We are enforcing a 6-foot rule for patients waiting in line at the reception area. We are limiting the amount of people inside the building at one time, and asking that all patients come alone or bring one other person if necessary. We are spacing out our appointments to allow time to thoroughly disinfecting all surfaces and equipment in between each patient so we can ensure a sanitary environment for the next patient.

Should I be wearing contact lenses during this time?

- Yes, it is okay to wear contacts. One of the main concerns around preventing COVID-19 is the amount of times you touch your eyes and face – If you handle your lenses properly, it's not as much of an issue. That means you should wash your hands thoroughly before putting your contacts in and properly disinfecting your contacts with a multi-purpose solution, not saline. It also means disposing of your contact lenses according to your doctor's instructions. If you become sick, we do recommend you discontinue contact lens wear.

Can I try on frames at this time?

- Of course! In addition to cleaning each frame after it is tried on, we are continually cleaning all frames and surfaces with disinfectant to maintain the highest level of cleanliness.

Can I still get my new frames fitted when picking them up?

- Yes! We ask that you set up an appointment to pick up your frames so we can ensure that we have a tech ready to fit them for you.